

# **Computer Maintenance**

# Computer Maintenance

- **Computers get**
  - **Physically dirty**
    - **Cookie crumbs collect in the keyboard**
    - **A ball mouse stops working smoothly**
    - **Monitors get dusty and collect fingerprints**
    - **Dust bunnies, spider webs, bugs, and pet hair collect inside the computer**
  - **Digitally dirty**
    - **Unused programs don't get uninstalled**
    - **Potentially harmful programs get installed without your knowledge**
    - **Useless data builds up over time**
    - **Unnecessary programs get installed**

# Computer Maintenance

- **Tools for physical cleaning**
  - **Vacuum cleaner**
  - **Soft cotton cloth**
  - **Windex or Glass Plus (no ammonia)**
  - **Canned air**
  - **Monitor wipe**
- **Critical instructions**
  - **Never touch any of the components inside the computer with the vacuum cleaner tool**
  - **Never spray liquid on any component, spray the cloth**
  - **Never place your hand inside the computer without grounding yourself first by touching the metal part of the case**

# Computer Maintenance

- **What are we cleaning**
  - **Use the dust brush to vacuum the keyboard and outside of the computer**
  - **Use the cloth and glass cleaner to wipe the outside of the computer, keyboard, and mouse**
  - **Open the computer and use the wand to vacuum the inside of the case (don't touch any components)**
  - **Use the canned air to blow the dust off of the fans, heat sink, circuit boards, and power supply**
    - **Suggest you use the vacuum to catch the dust rather than blowing it all over the house**
  - **If the fan blades didn't come clean, you can use a soft artists brush**
  - **Put it back together, you're done**

# Computer Maintenance

- **Tools for digital cleaning**
  - **Programs and tools that are part of the operating system**
  - **Programs that you download from the Web**
- **What are we cleaning**
  - **Programs that were preinstalled on your computer**
  - **Programs you no longer use**
  - **These need to be uninstalled**
  - **Browser data**
    - **Temporary Internet files**
    - **History**
    - **Cookies**

# Computer Maintenance

- **Email messages**
- **Disk Cleanup**
  - **Get rid of everything except**
    - **Downloaded Program Files**
    - **Thumbnails**
- **Disk Defragmenter**
  - **Supposed to be doing this on a schedule**
  - **Check to make sure it is being done**
- **Antivirus**
  - **Check the program settings**
  - **Make sure the data base is being updated when you start your computer**
  - **Don't exclude anything when you scan the computer for viruses**

# Computer Maintenance

- **Malware detection and removal**
  - **Use multiple programs**
    - **Malwarebytes Anti-Malware**
    - **SuperAntiSpyware**
    - **Update the program and scan your computer every 10 to 14 days**
- **Other programs you might want to use**
  - **WinPatrol - allows you to control what starts when you start your computer**
  - **CCleaner**
    - **Allows you to remove unwanted data**
    - **Uninstall programs**
    - **Manage startup programs**
    - **Clean the registry**

# Computer Maintenance

- **Don't use programs**
  - **That are designed to update the programs you have installed on the computer**
  - **That are designed to update files or DLL's (Dynamic Link Library)**